

Ayida GDPR privacy policy

This policy should be read in conjunction with our GDPR statement (included in this documentation).

What information do we collect about you?

We collect information about you when you place an order for products or services. We also collect information when you voluntarily complete customer surveys and provide feedback on our services. Website usage information is collected using cookies.

How will we use the information about you?

We collect information about you to provide support services, process your order, manage your account and, if you agree, to email you about other products and services we think may be of interest to you.

Ayida IT Services Limited will not share your information for marketing purposes with any third parties.

In processing your order, we may send your details to, and also use information from credit reference agencies.

Marketing

We would like to send you information about products and services of ours which may be of interest to you. If you have consented to receive marketing, you may opt out at a later date. You have a right at any time to stop us from contacting you for marketing purposes.

Information and correction

You have a right to request a copy of the information that we hold about you. If you would like a copy of some, or all of your personal information. Please email or write to our information officer as stated in the contact details in this document.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behavior information. This information is used to track visitor use of the website and to compile statistical reports on website activity

Other websites

Our website may contain links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 17th May 2018.

How to contact us

Please contact us via email @ GDPR@ayida.co.uk or write to us at our address stated on our website or contained in this document, if you have any questions about our privacy policy or information we hold about you.